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There are many opportunities to get a message out via *E Sources*.

E Sources is the online newsletter for the Greater Midwest Region of the National Network of Libraries of Medicine. Issued quarterly, *E Sources* will feature news and articles on topics of interest to members of the GMR. Members are encouraged to write [Highlighted Articles](#) and to contribute to our [Regular Features](#) section.

Regular Features includes Great Members, Great News and Great States.

- [Great Members](#) will focus on librarians within the GMR who have written articles, implemented new programs within their institution, taught classes or otherwise contributed to the field of medical librarianship.
- [Great News](#) is an opportunity for the GMR and its members to share information about programs, technical innovations, new Web sites etc.
- [Great States](#) will highlight one state from within the GMR each quarter. Librarians can take this opportunity to tell about the resources, services, and innovative programs offered at their institution. [Find out when your state will be showcased in *E Sources*.](#)

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[Current Issue](#)

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[Feedback](#)

[NLM Technical Bulletin](#)

July - September 2001 no.1

Regular Features

[Great Members](#), [Great News](#) & [Great States](#)

[Calendar](#) & [Exhibits](#)

[Continuing Education](#)

[DOCLINE Information](#)

[Employment Opportunities](#)

[NLM, NN/LM & Technology](#)

[Technical Bulletin Highlights](#)

Highlighted Articles

[A Public Library in the Hospital](#)

[PDA's in the Midwest](#)

PDA Resources [PDF](#) (25 kb)

PDA Programs [PDF](#) (11 kb)

[No - The Check is not in the Mail!](#)

[Submissions](#)

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Great Members

July - September 2001 no.1

Great Members is a regular feature of *E Sources* the online newsletter of the GMR. In this edition, members who won awards or presented papers, posters or speeches at MLA are featured.

If you would like to recommend a librarian or if you would like to nominate yourself please contact [Stephanie Weldon](#).

Great Members Excel at MLA

Deb Blecic

The Dan Richards Prize for Writing Related to Collecting in the Health Sciences.
[University of Illinois at Chicago](#)

Mary C. Congleton

The Research Development and Demonstration Project Grant.
[Southern Kentucky Area AHEC, Berea](#)

Carole Gilbert

The Lois Ann Colaianne Award for Excellence and Achievement in Hospital Librarianship.
[Helen L. DeRoy Medical Library](#), Providence Hospital, Southfield MI.

Susan London

The Medical Informatics Section/MLA Career Development Grant.
[Ruth Lilly Medical Library](#), Indiana University

Julie McGowan

The Lucretia W. McClure Excellence in Education Award.
[Ruth Lilly Medical Library](#), Indiana University

Mary Schultz

The EBSCO/MLA Annual Meeting Grant.
[University of Illinois at Urbana](#)

Felicia Smith

The MLA Scholarship for Minority Students.
[School of Library and Information Science, Dominican University](#), River Forest, IL

Great Members Present at MLA

Deborah Adams

Patron access to ejournals and books in the hospital library.
[Botsford General Hospital Framington, MI](#)

Daniel Barkey, Christine Seibert, Selma Van Eyck and Laura Zakowski

Organizing and providing access to digital videos: patient interviews by medical students.
[University of Wisconsin, Madison](#)

- Daniel Barkey, Ulrike Dieterle, Nathan Vack, Thomas Murray, John Luedtke, Dirr Herr Hoyman, and Diane Landry
Library express: a case study in developing a web based system to deliver in house journal articles electronically.
[University of Wisconsin, Madison](#)
- Leslie Behm
Statistics simplified.
[Veterinary Medical Center Library, Michigan State University - Lansing](#)
- Harvey R. Brenneise and Ellen Marks
Development of a statewide digital health information system in Michigan.
[Michigan Community Health Education Library, Michigan Public Health Institute](#) and [Vera Shiffman Medical Library, Wayne State, Detroit](#)
- Jean Demas
What is an information portal and why should I care?
[Alliance of American Insurers, Downers Grove, IL](#)
- La Ventra Ellis Danquah and Wendy Wu
Healthy Women 2000: health information for all ages.
[Vera Shiffman Medical Library, Wayne State, Detroit](#)
- Kathy Davies, Lora Gault and Mary Schultz
Variations in MeSH mapping.
[University of Illinois at Chicago](#)
- Sandra L. DeGroote and Jo Dorsch
Use and impact of online journals.
[University of Illinois at Chicago, Library of the Health Sciences - Peoria](#)
- Ruth Fenske
The Cunningham Fellows of MLA.
[John Carroll University, University Heights, OH](#)
- Gary Frieburger and Nancy Utterback
Open the palm-bay door, HAL.
[Kornhauser Health Sciences Library, University of Louisville](#)
- Jeanne Gittings
Health information for seniors: an electronic consumer health project.
[Trinity Medical Center Rock Island, IL](#)
- Vicki Glasgow and Dawn Littleton
Internet training and electronic document delivery to rural health care practitioners in Minnesota: summary and impact.
[Bio Medical Library, University of Minnesota](#)
- Laura Graham, Linda Walton, June Carter, and Kurt Munson
Don't throw that out: (dis)integrated library management system yet, use it to track your libraries activities!
[Galter Health Science Library, Northwestern University](#)
- Cindy Gruwell
Getting the Word Out: channeling information to users through new technology and traditional resources.
[Bio Medical Library, University of Minnesota](#)
- Fran Kovach, Rhona Kelley, and Carol Thornton
From here to Timbuktu: transformation of distance learning classes.
[Southern Illinois University - Springfield](#)
- Brian Lauer, Kurt Munson, Richard McGowan and Steven Hunt

Truly paperless: creating an interlibrary loan web application.[Galter Health Science Library, Northwestern University](#)

Dawn Littleton and Betty Friesen

Innovative Uses for OCLC's CORC pathfinder technology.[Bio Medical Library, University of Minnesota](#)

Neville Pendergast and Sandra Phelps

Iowa health information outreach (IHIO): delivering health information to rural and underserved Iowa health care professionals.[Hardin Library for the Health Sciences](#) - University of Iowa, Iowa City

Marlene Porter

Information services outreach to health professionals serving Hispanics in the Northwest Ohio region.[R H Mulford Medical College of Ohio Toledo](#)

Deborah Ruck and James Girouard

Exploring new frontiers: collaborative relationships between medical libraries and bookstores.[Medical College of Wisconsin](#) and Matthews MCW bookstore, Milwaukee

Jeanne Sadlick, Mary Klatt and Logan Ludwig

Consumer health information education initiative.[Loyola University](#)

Carol Scherrer and Donna Berryman

The next step: meeting the health information needs of consumers through established community organizations.[University of Illinois at Chicago](#)

Barbara Frick Schloman

Bibliographic topography: efforts to assess the lay of the land.[Kent State University](#)

Eric Schnell

Open source systems for libraries; a new approach to resource sharing.[Prior Health Science Library](#) The Ohio State University - Columbus

Jacqueline Scolari and Sarah Merideth

Merging the library with the medical curriculum[Southern Illinois University, Carbondale](#)

Carol Thornton, Rhona Kelley and Fran Kovach

The Loanable arrangers: technology shared between departments.[Southern Illinois University - Springfield](#)

Patricia Walker

Medicine for international travel: state of the art 2001.[Center for International Health Regions Hospital](#)

Ann Weller and Carol Scherrer

The odyssey from end-user library instruction to educating users to be successful producers of scientific information.[University of Illinois at Chicago](#)[NN/LM Home](#) : [Health Information](#) | [Librarian & Health Educator Resources](#) | [Projects](#) | [About Us](#) | [Announcements](#) | [Search](#)[Policy on Linking](#) | [Disclaimer](#) | [Freedom of Information Act](#) | [NLM](#) | [NIH](#) | [HHS](#)[NN/LM Web Team](#) | Revised: August 9, 2001

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Great News

July - September 2001 no.1

The Library of the Health Sciences, University of Illinois at Chicago is awarded the [Regional Medical Library Contract](#) for the Greater Midwest Region. The contract runs from May 1, 2001--April 30, 2006.

See how the GMR is changing:

- [Find out who is representing you on the Regional Advisory Committees.](#)
- [Key programs for the new contract.](#)
- [Targeted populations in the new contract.](#)

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Great States

July - September 2001 no.1

Great States is a regular feature of *E Sources* which highlights libraries in a state. Kentucky is the first state to be featured as Janet Stith of The University of Kentucky Chandler Medical Center Library came up with the Great States concept.

Each issue will showcase a state within the region. We will be asking librarians from the Resource Libraries and Outreach Libraries in each state to highlight some aspect of their library that they would like to share. In addition, we will be offering medical libraries within the state a chance to share an innovative process with which their institution has been involved.

[Find out when your state will be featured in the newsletter.](#) Reminders will be posted on state email lists.

The State of Kentucky

Resource and Outreach Libraries

- [The University of Kentucky - Chandler Medical Center Library](#)
- [The University of Louisville Health Sciences Center - Kornhauser Health Sciences Library](#)

Highlighted Medical Libraries

- [Frontier School of Midwifery and Family Nursing](#)
- [Hardin Memorial Hospital](#)
- [Lexington VA Medical Center](#)
- [Pikeville College School of Osteopathic Medicine](#)
- [Pikeville Methodist Hospital](#)

The University of Kentucky - Chandler Medical Center Library

MCL: A Resource Throughout Kentucky

Janet Barclay Stith
Director, Univ. of Kentucky, Chandler Medical Center Library
Open 24 hours/day except 12:01am to 8:00am Sunday.
mclstith@pop.uky.edu, 859-323-5727 Fax 859-323-5300,

The mission of the Chandler Medical Center Library (MCL) is to provide access to information essential for education, research, and patient care and to promote health information literacy. The MCL is a valuable resource for 10,000+ employees and students of the University of Kentucky Medical Center including the colleges of Medicine, Nursing, Pharmacy, Allied Health Professions, Dentistry, the Kentucky School of Public Health and UK Hospital. It also serves as a Resource Library and as an Outreach Library throughout the NN/LM GMR for health professionals and librarians located in Kentucky.

The MCL includes the Health Information Library, the Audiovisual Library, and the Medical Center Library. It contains a variety of journals, texts, and nonprint media; over 200,000 volumes, 1,600+ unique print journals, access to 12,700 electronic journals and 100+ health science databases. In 2000, our document delivery service filled over 8,000 requests; our ILL team completed over 23,000 interlibrary loan requests (12,092 lending and 10,968 borrowing); 32,000+ reference questions were answered and

199 onsite instructional sessions reached 2,261 attendees.

Nearly 400,000 visitors enter our libraries each year and circulate over 90,000 items plus using 150,000 resources within the library. 14 librarians, 19 professional and technical staff and 20+ part time student assistants serve the users of the MCL. The library offers the following classes on a regular basis throughout the year at on and off campus locations: EndNote; Current Awareness Options; Evidence-based Medicine; Full-text Medical Resources Direct to your Desktop; InfoKat; Intro to the Library; Key Resources for Research Assistants; MEDLINE; PubMed and SilverPlatter; Micromedes; Nursing & Allied Health Resources; Psychology Info Resources; Web of Science; and Journal Citation Reports.

The MCL has also conducted 55 educational sessions for 1,361 Kentucky citizens in the past 12 months. Sessions have been held in over 26 small Kentucky towns. Many of these sessions are results from consumer health and outreach grants from the NN/LM GMR.

[The Health Information Library \(HIL\)](#)

Jane Bryant, Librarian
Monday - Friday 10am - 3pm
859-323-7808 Fax 859 323-5715

The Health Information Library opened on July 31, 2000. It is a resource library for a variety of health information consumers, from patients and family members to our own UK staff and faculty. The HIL is one component of the University of Kentucky Hospital's Patient Education Services. These services are a collaborative effort between UK Hospital and the UK Medical Center Library. A librarian, nurse educator and student assistant serve the users of this library. Other staff of the MCL serve as backup reference and provide technical services.

The HIL is located in room C104 on the first floor of the Hospital near the Information Desk. It includes a reading area, video viewing room, several Internet access computers, and a small consultation/training room.

[Medical Center Audiovisual Library](#)

Bev Hilton, Librarian
859-323-6571

The Medical Center AV Library is located on the 6th floor of the College of Nursing/Health Sciences Learning Center on Rose Street. It is part of the Instructional Resource Center which also includes the Health Sciences Microlab, Computer Classroom, and the Instructional Technology Center (ITC). AV equipment is available in 19 group study rooms or at study stations located on 6th floor. The AV collection consists of over 2,700 titles, primarily in videocassette, slide, and audiocassette formats.

[The University of Louisville Health Sciences Center - Kornhauser Health Sciences Library](#)

Innovation Happens at Kornhauser

Neal D. Nixon
Acting Director
Kornhauser Health Sciences Library
University of Louisville
nixon@louisville.edu 502-852-5775 Fax:502-852-1631

The Kornhauser Health Sciences Library of the University of Louisville is proud of its many recent achievements. Among the most significant is the library's pivotal role in the University's Integrated Advanced Information Management Systems (IAIMS) planning grant. Its most notable result is the development of the Archimedes Community, an assembly of several special interest groups to investigate ideas in health information resources.

Kornhauser's reference librarians are very successful with their ongoing House Calls program. Our reference staff makes on-site visits to offices, classes, laboratories, anywhere in fact, to help our community with its information needs.

ILLiad, a web-based interlibrary loan management system, has been recently implemented by the interlibrary loan department. It allows users to send requests, track them and even receive articles online, providing faster, more efficient service with better statistical assessment.

One of our major initiatives is the building of our electronic collections. Currently we provide access to over 50 databases and 1400 electronic full-text journals and monographs. Kornhauser Library has begun to offer PDA (personal data assistant) support. PDA use continues to grow at the University's Health Sciences Center and all first year medical students will be issued PDA's this fall. We already offer keyboard and some software support and are investigating other areas of collaboration.

Finally, Kornhauser will soon be dedicating the Arthur H. Keeney, M.D. Room. Dr. Arthur H. Keeney was a former Dean of the University of Louisville School of Medicine and a noted ophthalmologist. Made possible by a donation from Dr. Virginia Keeney, this room will house Dr. Arthur Keeney's historical collection of ophthalmology texts.

Frontier School of Midwifery and Family Nursing

Life Long Learners

Bet Ison
Alice E. Whitman Memorial Library
Frontier School of Midwifery and Family Nursing
P.O. Box 528, 195 School Street
Hyden, KY 41749
Bet.Ison@midwives.org, 606-672-2312, Fax 606-672-3776

The Alice E. Whitman Memorial Library of the Frontier School of Midwifery and Family Nursing sits half way up Thousand Sticks Mountain, in the stone building that Mary Breckinridge built in 1928 to serve as a hospital for the people of eastern Kentucky. With the door open, you can hear the wind in the trees and occasionally, the scream of a hawk.

The library has been part of the school since it's founding in 1939. Alumni from earlier years remember a "reading room/library" adjoining their classroom - with the standard (mostly British) references and still enjoy finding these reference books in the school's historic collection.

Today the library serves the needs of a unique community-based program in which students stay in their home communities while they study and interact with faculty, librarian and other students over the Internet. Students only come to the school in Kentucky for a 5 day orientation, and a 2 week mid-program intensive skills class. A final clinical rotation rounds out the program.

The students who choose to come to Frontier School are a unique group. All have a BA, are RNs, and required to have the computer skills/equipment necessary to participate in the program. Many feel "called" to midwifery, committed to providing women with a safe and powerful birth experience, and, in the case of those in the newer family nurse practitioner program, called to serve the underserved.

They choose Frontier because of its history, reputation, and because it allows them to remain in their home communities while they study. Like most distance learners, Frontier students are juggling a complex set of professional and family responsibilities.

In the late 1980s and early 90s, the school moved from a residential program to a community based one and the role of the library diminished. Library collections and services were maintained by school staff with the help of occasional consultants and the support of the nearby Southeast Kentucky AHEC library. With assistance from the Kentucky Library Network and the GMR, DOCLINE and OCLC interlibrary loan services were set up and maintained. In late 1999, the library was identified as an area in need of improvement, and in early 2000, a professional librarian was hired. During 2001, much of the focus of library action has been on evaluation, planning, and building the necessary infrastructure and mechanisms to insure access to all students and faculty and to support long-term library goals.

The design of a library service to suit this unique program is an opportunity and a challenge. Perhaps the biggest challenge is building the knowledge base needed and finding the time to take advantage of the many opportunities. But on the whole, there are more opportunities than problems.

The onsite collection is small - about 1500 books, 60 current subscriptions, and 300 audiovisuals. Because of the Frontier School's very focused programs of study (nurse-midwifery and family practice nursing), the Library's collection is focused on the areas of midwifery, the care of women, primary care, and subjects supporting this curriculum (i.e. advanced nursing practice, anatomy, diagnostics, pharmacology, etc.). As in all health science studies, current journals are of key importance. Use of the book and audiovisual collections is primarily by onsite students during the two-week mid-program intensive class. The journal collection is used by both offsite and onsite students. The library also maintains backholdings for midwifery journals and serves as a resource for other libraries seeking these materials.

With its focus on the community-based student, electronic resources that can be made easily available to offsite students are especially important. Membership in the Kentucky Virtual Library greatly expands the electronic available to students. Document delivery and interlibrary loan are provided to all students and faculty through the use of Loansome Doc and email.

While offsite access to resources is provided primarily via a web page, person-to-person assistance is also available. The school's academic resource coordinator manages interlibrary loan, document delivery and collection access Monday through Friday (9-5). The librarian's schedule is posted with other faculty schedules, and she also responds to emailed requests and questions outside of these hours. Physical access to the library is available to onsite students 24 hours/day.

The onsite programs allow the librarian to provide face-to-face training, get to know students and develop friendly ties that last throughout the program. The design of the program in which so much school communication is done through Internet forums - also presents many opportunities for "teachable moment" instruction.

The goal of our library program is to not only support the curriculum but to help students learn to use information as a tool in their practice. Too often we see young practitioners assume that they have dropped into an information "black hole" once they have left the university setting. Many of our students live in the community where they will practice so we want them to understand how to use local resources that are available to them. Thus we encourage students to use their local library resources as appropriate, and to use nationally available resources like PubMed.

We take our responsibility to provide library resources for our students seriously. We also take seriously our responsibility to encourage them to explore and learn to use the resources that they will need in practice after graduation, the resources that will enable them to be independent lifelong learners.

Hardin Memorial Hospital

Opening Words Say it All

David A. Holt
Director
913 North Dixie Avenue
Elizabethtown, KY 42701
dholt@hmb.net

"We are a full-service, professionally-staffed health-sciences library with an emphasis on providing fast, friendly service, and state-of-the-art information." These opening words, spoken to all new physicians and employees of Hardin Memorial Hospital during their orientation sessions, sums up the proactive attitude of the Hospital's Medical Library, located in Elizabethtown, Kentucky. The county-owned regional medical center 42 miles south of Louisville, has 300 beds, a medical staff of 200, about 1,200 employees, and provides complete healthcare services to Hardin and ten surrounding counties in Kentucky's heartland. It is open to everyone in the community, and there are no charges for any of its services.

Hardin Memorial Hospital has had a medical library at its same location since 1987. It is on the second floor of the central building, conveniently located near the physician and surgeon lounges, patient-care units, and nursing services. It has always been a one-person shop with volunteer help. The Library's collection includes 120 journal titles, excellent reference and circulating book collections, and separate ethics, drug, quality, and video collections. Two computers with Internet access and printers are available to Library customers. Close cooperation with the Hospital's Systems Department ensures accessibility to PubMed, the Kentucky Virtual Library, and MD Consult on the Library's computers and several of the hospital's other computers at key locations.

The Library benefits greatly from its membership in three strong organizations: Bluegrass Medical Libraries, Kentucky Health

Sciences Library Consortium, and the Kentucky AHEC Libraries.

Veterans Affairs Medical Center Library

From Memory Lane to Present...

Deborah Kessler
Director
VA Medical Library
Lexington, Kentucky
kessler.deborah@lexington.va.gov

The Veterans Affairs Medical Center Library, (VAMC) Lexington, Kentucky, was founded in the 1930's. Over the following decades the Libraries (Medical and General) provided active programs in bibliotherapy, incentive work therapy for patients, reading clubs, LATCH (Literature Attached to Charts), and clinical librarianship. The VAMC Library also sponsored production of a weekly newsletter, "The Advocate," written, printed (by old letterpress!), and bound by patients.

As most of us in the field of librarianship have seen, times and technology have changed a bit. The VAMC Library continues to provide for the information needs of a diverse hospital community: medical, allied health and research staff, students, and patients and families. The General Library evolved into a Patient Education Resource Center. Online access, computers and a computer lab have replaced manual searches performed around the index table laden with volumes of INDEX MEDICUS.

In addition to a core medical collection of monographs and journals, the VAMC Library contains a rather large audiovisual collection, consumer health collection, electronic resources, and special collections in the areas of spinal cord injuries, dioxins exposure, post traumatic stress disorders, and Persian Gulf Syndrome. We are proud to be a member of the VA Library Network (VALNET), composed of 170 VA libraries across the nation. Through VALNET, materials to support VA initiatives and medical care of veterans are distributed.

Oh yes, and for sentimental reasons, tucked away in "archives", we have kept our bound collection of "The Advocate" from 1948-1975. It helps us remember where we've been -- and who we serve.

Pikeville College School of Osteopathic Medicine Library

Unique Location Attracts Public

Cindy Schmidt
Director
147 Sycamore
Pikeville, KY 41501
cschmidt@pc.edu, 606-218-5150

The Pikeville College School of Osteopathic Medicine Library (PCSOM) is located on the third and fourth floors of a lovely new facility, just one block away from the PCSOM's classrooms and directly above Pikeville's Public Library. The PCSOM Library serves a varied clientele including PCSOM affiliated individuals studying and/or working in the Pikeville area, third and fourth year PCSOM students and their preceptors in Kentucky, Ohio, Virginia, and West Virginia, and a growing number of PCSOM affiliated, family practice residency programs, currently including programs in Kentucky, Mississippi, Tennessee, Virginia, and West Virginia. In addition, Library staff receive sporadic requests for services and/or resources from members of the general public.

The Library's collection is relatively new (PCSOM opened in 1997) and therefore rather small. However, generous donations of materials from many health care professionals and medical libraries have increased the size and extent of our monograph, audiovisual and journal collections. The PCSOM Library staff members wish to extend sincere thanks to all those who have donated and/or referred collection donors to the PCSOM Library. The Library's collection now includes approximately 2,300 cataloged monographs and audiovisual resources, and Library patrons have access to almost 1000 full-text journals either online

or in print.

The PCSOM Library collection is focused primarily on the needs of students and residents preparing for careers as primary care practitioners in the underserved regions of Appalachia. However, the Library is also developing a consumer health/patient education collection, and it is hoped that planned promotions and the Library's close proximity to the Pikeville Public Library will increase the general public's awareness of our existence and use of our services. During the coming year, the Library staff plans to evaluate and hopefully improve the Library's service to distant patrons and to the libraries and librarians directly serving those patrons. Any suggestions are welcome!

[Pikeville Methodist Hospital](#)

Pikeville Methodist is Buzzing with Activity

Brenda Burgess
Coordinator of Medical Education Services
Pikeville, KY
pmh@eastky.net 606-218-3931

In most cases when you enter a library, the first thing you notice is the quiet atmosphere. Not so with Pikeville Methodist Hospital's Medical Library which is constantly buzzing with activity. A typical day for our library includes research for physicians, gathering information for patient education, continuing medical education programs, as well as staying current on new journals and medical books. Weekly pharmaceuticals displays are also held in the library.

In the first quarter of 2001 the library received 100 search requests. When a request is received, various resources are used to conduct the research. The NLM's MEDLINE website search engine is the first resource used for patient information requests. When research involves patient care, the information is faxed back often the same day for physician's use. Due to space limitations, the library doesn't always have the information requested on-site; therefore a reciprocal agreement with several other medical libraries to share resources is used.

The library also provides statistical information to hospital employees and services to medical students and nursing staff. The library is involved with the University of Kentucky's telemedicine program, which consists of two to three program presentations weekly. The telemedicine equipment is used clinically to transmit echocardiograms to University of Kentucky Medical Center for consultations.

The continuing medical education program invites experienced professionals from other facilities to speak to our medical staff. On April 28, a CME program titled "Cardiovascular Disease: Management Strategies for Beyond 2000" was held with a maximum of five hours CME credits awarded. Of the 45 attendees, there were 23 physicians, one physician assistant, seven Pikeville College School of Osteopathic Medicine students, and 14 nurses/allied health professionals who participated in this program. Five physician speakers presented information regarding various management strategies for cardiovascular and related diseases.

The library recently participated in National Library Week held April 1 - 7. Several medical book-publishing companies attended and Wyeth Ayerst Pharmaceuticals provided an unrestricted educational grant to be used during the celebration. With this grant, we were able to purchase new books for the library and provide Microsoft PowerPoint training to the Medical Staff as well as hospital employees.

With all the activity happening in the library, there is little wonder as to why the library doesn't have a quiet atmosphere.

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Calendar

Would you like to [suggest](#) that we add an item to the GMR Calendar?

To find events outside the GMR, see the [American Library Association's Datebook](#).

[National Training Center and Clearinghouse](#)

[Exhibits Schedule](#)

[North Dakota Library Association](#)

September 26-28, 2001
Airport International Inn
Williston, ND

[South Dakota Library Association](#)

Oct. 3-5, 2001
Best Western Ramkota Hotel and Conference Center
Aberdeen, SD

[Midwest Chapter, MLA](#)

Oct. 5-9, 2001
Milwaukee, WI
Contact: Karen Hanus
Email: khanus@mcw.edu

[Michigan Health Science Library Association](#)

Oct. 10-12, 2001
Soaring Eagles Hotel
Mount Pleasant, MI

[Minnesota Library Association Annual Conference](#)

October 10 - 12, 2001
St. Cloud, MN

[Health Science Libraries of Illinois](#)

Nov. 15 - 16, 2001
Urbana, IL

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[Greater Midwest Region](#)

Exhibits Schedule for the Greater Midwest Region

The Greater Midwest Region, NN/LM exhibits on behalf of the National Library of Medicine at health professional and librarian meetings to deliver biomedical information to Librarians, Health Professionals and Consumers. The National Library of Medicine (NLM) provides free web access to biomedical health information through MEDLINE and other medical databases.

Exhibiting allows the GMR to provide computers for hands-on searching, NLM promotional materials and current information on NLM systems. Exhibiting is an excellent tool for promoting and increasing NLM and GMR services to the region.

July 2001

[National Wellness Conference](#)

Jul. 14 - 20, 2001
Stevens Point, WI

August 2001

[American Association of Diabetes Educators](#)

Aug. 15 - 19, 2001
Louisville, KY

[The National Association of Community Health Centers](#)

Aug. 25 - 28, 2001
Denver, CO

October 2001

[Midwest Chapter, MLA](#)

Oct. 5 - 9, 2001
Milwaukee, WI

[American College of Emergency Physicians](#)

Oct. 15 - 18, 2001
Chicago, IL

November 2001

[Gerontological Society of America](#)

Nov. 14 - 18, 2001
Chicago, IL

[Radiological Society of North America](#)

Nov. 25 - 30, 2001
Chicago, IL

April 2002

[American Association of Neurological Surgeons](#)

April 6 - 11, 2002
Chicago, IL

National Kidney Foundation

April 17 - 21, 2002

Chicago, IL

June 2002

American Society of Colon and Rectal Surgeons

June 4 - 9, 2002

Chicago, IL

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DOCLINE has a birthday!!!!

July - September 2001, no.1

Charniel McDaniels
Network Coordinator
mcdaniel@uic.edu

July 17, marked the first 'birthday' of the web-based DOCLINE system. Since its release DOCLINE users have assisted NLM in improving the system with their valuable feedback.

Over the past year, DOCLINE libraries have input almost 3 million requests with a fill rate of 91.7%. These impressive statistics illustrate the tremendous success of DOCLINE and of ILL cooperation amongst DOCLINE libraries. The DOCLINE Team is proud to be part of this accomplishment.

DOCLINE Summary Statistics as of July 17, 2001:

- 3,156 Active DOCLINE Libraries
- 2,031 Libraries have added or updated 246,879 holdings
- 1,189 Libraries have deleted 6,522 holdings
- 2,939,367 ILL transactions
- 91.7% Filled
- 3.4% Not Filled
- 2.4% Canceled by Borrower
- 2.2% Beyond Routing Map
- 0.4% Expired
- 847,625 Loansome Doc transactions
- 68.3% Filled
- 18.6% Transferred to DOCLINE
- 10.3% Not Filled
- 2.8% Expired

NLM is currently working on DOCLINE 1.3, which will include a "Resubmit of retired requests" enhancement.

The DOCLINE Team

Statistics

Several of you asked when you can expect to receive your annual collection development tool. This is known as Report 1-8: Ranked List of Serial Titles Requested. This report provides data on the number of times each title has been requested. It is due to be released after the annual reports for January - December 2000. The annual reports for January - December 2000 will be available after the January - March 2001 quarterly reports are released. Report 1-8 will cover the period of July, 2000 to June, 2001.

Quarterly Report Released

- July-September 2000 March 2001
- October-December 2000 August 2, 2001

Week of August 13th (Report 5 -1)

End of August (Report 2-14)

- January -March 2001 August 31, 2001

For more detailed information please see the FAQ "When will I get my quarterly reports?"

http://www.nlm.nih.gov/services/doc_quarterly_reports.html

Vacation holds for DOCLINE

The NN/LM Regional Offices provide temporary deactivation of DOCLINE accounts for short time periods, such as vacation, conference attendance, etc. A DOCLINE Hold can be requested for five or more consecutive working days.

One can submit a request to URL below. Once you have successfully submitted your request, you will receive a confirmation. Please verify the information. If you have any questions or need to cancel a request already submitted, please contact the regional office via the email listed or call the toll-free NN/LM number, 800-338-7657. <http://nnlm.gov/libinfo/docline/dochold.html>

Electronic Holdings

You can add an additional physical format for a title in SERHOLD. So if you have access to electronic journals that can be used for ILL then you can add those holdings to SERHOLD. http://www.nlm.nih.gov/services/doc_addadtl.html

DOCUSER Empowers Libraries

The web interface to DOCLINE has allowed libraries to have greater control of their DOCUSER records. Libraries can change the contact information, post ILL charges and submit changes in their routing tables. Before, a library needed to contact their region's DOCLINE Coordinator to make any change in their record.

In addition to more accessible records, DOCUSER will now allow you to record the services of your institution. Every DOCLINE library can build the services portion of their DOCUSER record. For instance, you can identify your institution as having a Consumer Health collection. Take a look at your DOCUSER record and see what it says about your library.

New DOCLINE Participants

Here are several of the libraries that have joined DOCLINE since the web interface was introduced please welcome them to the network.

- MIUCEL Cadillac - Wexford County Public Library
- ILUHNE Glenbrook Hospital
- INUHQB Evansville State Hospital
- OHUHUG Fairview Hospital - Cancer Library
- MNUHVJ Fairview Ridges Hospital
- MIUIBG Mercy Memorial Hospital
- ILUHUK University of Illinois - IRRC

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<http://nnlm.gov/gmr/newsletter/1/docline.html>



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GMR and NLM Positions Available



Academic Libraries

- [NLM Positions.](#)
- [Barnes Learning Resource Center \(LRC\) Head.](#) The Galter Health Sciences Library of Northwestern University.
- [Coordinator of Access Services Librarian](#) Loyola Health Sciences Library of Loyola University.
- [Circuit Librarian Position](#) The Ohio State University Health Sciences Library



Hospital Libraries

- [Library Information Manager](#) Foote Hospital, Jackson, MI



Health Education

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NLM, NN/LM and Technology



News about NLM Databases and Services

- [What's the Difference Between MEDLINE and PubMed?](#) 5/01
- [National Library of Medicine Classification](#) 5/01
- [Future of the MEDLINE Unique Identifier](#) 5/01
- [MEDLINE SDI Services](#) 5/01
- PubMed Information on the [Cubby](#), [Linkout](#), [Complementary Medicine](#) and [Subsets](#) 5/01
- [NLM Guide to Finding Health Information](#) 4/01
- [NLM Frequently Asked Questions](#) 4/01
- [NLM Graphics on the Web](#) 2/01
- [NLM Online Databases and Databanks](#) 1/01
- [NLM Web services ...88 slide presentation](#) 7/00



NN/LM Information

- [Find out who is representing you on the Regional Advisory Committees](#) 6/01
- [National Training Center and Clearinghouse Schedule of Classes](#) 5/01
- [National Network of Libraries of Medicine Fact Sheet](#) 5/01
- [National Network of Libraries of Medicine Membership Program Fact Sheet](#) 5/01



Libraries and the Internet

- [Online Periodicals and Newsletters for Librarians](#) 5/01
- [Ejournal Impact on Your Library](#) 5/01
- [Basic Medical Library Management](#) 5/01
- [E-Journal Management Survey Results](#) 4/01
- [2000 Public Internet Study by the U.S. National Commission on Libraries and Information Science \(NCLIS\)](#) 9/00
- [Negotiating a Win/Win: Convincing Hospital Administration to Connect You to the Internet, Why The Internet Doesn't Replace the Library](#) and [Net Opinions Can Change Administrators' Minds](#) 2/00

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NLM Technical Bulletin Highlights

PubMed

- [PubMed Central Link Now on the PubMed Sidebar](#) 7/01
- [NLM Announces a New Version of the PubMed Tutorial](#) 7/01
- [Personal Name as Subject Suffix Data in PubMed](#) 7/01
- [Title Word Search Added to Single Citation Matcher](#) 7/01
- [How to Store a Search in the PubMed® Cubby and Use It to See What's New](#) 7/01

NLM Gateway

- [Customizing NLM Gateway Search Results Display](#) 7/01

LinkOut

- [LinkOut for Libraries Now Available](#) 7/01
- [Get Connected: Step by Step Implementation of LinkOut](#) 7/01

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A Public Library Located in the Hospital

July - September 2001 no.1

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Roni has dedicated her article to the memory of [Karen Swiatek Schneider](#), who passed away in July 2001. Karen was the medical librarian and founder of the Community Health Library.

A mother approaches a reference librarian at the public library and mentions that her child has been diagnosed with ADD. She wonders exactly what ADD is and if there are other medications for this disease except Ritalin?

A high school student needs information for a report on aneurysms. The student wonders what the treatment and symptoms are and whether it is inherited?

Another patron has recently been diagnosed with Raynaud's Disease, and needs to know about the disease and the treatments available?

In Barberton, Ohio, these patrons have an excellent resource to find answers to their questions. **The Barberton Public Library has assumed responsibility for the Community Health Library (CHL) at the local hospital.**

This Library Branch is located as a small section of the Medical Library at Barberton Citizens Hospital. The Branch offers quick and enhanced resources and services to public library and hospital patrons, due to the collection strengths and the medical specialization of the librarian.

The CHL was established in 1993



In 1998, the medical librarian for Barberton Citizens Hospital approached administrators at Barberton Public Library to ask about possibly taking over the operation of the CHL.

The director of the Barberton Public Library, proposed to the hospital administration and to the Library Board of Trustees that the public library assume responsibility for the CHL.



Barberton Citizens Hospital supports the CHL through provision of space, utilities, maintenance, and public relations. This partnership between the hospital and public library serves as a "win-win" situation.

The public library receives a specialized branch for their patrons who are looking for detailed health and wellness information.

The hospital obtains a conveniently located and excellent setting for information for staff, patients and families. There is also a positive relationship between the two libraries and librarians, helping each other using their individual collection specialties.

Although the space is small, the CHL offers books, over 300 videocassettes, journals, newsletters, and pamphlets that help answer many health care questions.

Visitors to the CHL can find information on medical conditions, wellness issues, medications, related cookbooks or exercise videos.

Internet access is available through the state funded Ohio Public Library Information Network, offering free access to research

as a section of the Edward F. Morris MD Medical Library at Barberton Citizens Hospital. In 1996, the nonprofit Barberton Citizens Hospital was sold to a for-profit corporation.

Subsequently, there was a reduction in library staffing and the CHL could no longer be fully supported by the hospital library staff.

Following approval of grants for equipment and materials from the Barberton Community Foundation and Tuscora Park Health and Wellness Foundation, librarian Roni Greenberg was hired and the CHL became a branch of the Barberton Public Library in December 2000.

databases and general searching as well as to medical and health resources.

The goal of providing community access to consumer-based health/medical information is accomplished, as the public is becoming conscious of this resource.

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PDAs in the Midwest

July - September 2001, no.1

Steven Grove, Librarian and Christine Dziedzina, Chief Librarian
 Brittingham Memorial Library
 MetroHealth Medical Center
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References to the use of personal digital assistants (PDAs) can be found in MEDLINE beginning in the mid 1990's. Since then there has been an explosion of interest and information regarding the use of these small hand held devices.

In July of this year JAMA published a review of two software programs for PDAs. (1) At MLA 2001, a chapter sharing roundtable was devoted to PDAs. (2)

A continuing education class on "Palmtop Computers in the Library" will be presented at the combined MCMLA and WHSLA meeting in October. (3) The instructor will be Mari Stoddard, who is fast becoming known as an expert for PDAs in health care and library applications. (4)

In addition to articles in professional journals, there are Internet sites and listservs directed to PDA users and planners. (5)

The number of internet sites devoted to PDA use in general and to health care in particular is overwhelming. Everything from patient tracking to searching MEDLINE and viewing journal articles is available. A [PDA Resource Chart](#) is available.

In June of this year a request for information regarding PDA use and projects was posted on both

of responses from each state follows: Iowa - 1, Illinois - 3, Indiana - 3, Kentucky - 1, Michigan - 1, Ohio - 1, and Wisconsin - 1.

Four were from academic institutions and five were from hospitals. Two of the libraries are targeting medical students, one just resident physicians at this time and two will support PDA use in a combination of medical students, residents and staff physicians. Two indicated that currently their PDA efforts are just with library staff or administrative personnel.

Of the four reporting on PDA models, Palm Pilots, Handsprings, and Windows CEs were indicated. Four of the libraries indicated that they will probably serve as the PDA centers for their institutions.

Additional information about PDA use in Midwest medical libraries is available from initiatives compiled by Mari Stoddard. (6) Information on these midwest libraries is presented in [chart format](#)

Here at [Metrohealth Medical Center](#) we are investigating grant funding for PDAs. We are working with Administration and the Information Services Department to become a center for PDA activity in the Hospital. A PDA Library Users Group (PLUG) had been formed to serve as a clearinghouse for

Medical librarians must become familiar with this new technology. The creation of personal hand-held libraries will become a routine service. Librarians and medical staff will beam information to each other as a means of communication.

These tools will totally change the way health care is delivered and recorded. As this technology continues to evolve, medical librarians and their libraries will need to be prepared to meet the changes.

End Notes

1. Hogan, Robert ["ePocrates qRx4.0"](#) JAMA, July 11,2001, 286(2) 229 -30 and Johnson,Matthew T ["ePocrates qID 1.0"](#) JAMA, July 11,2001, 296 (2), 230-232.
2. Chapter Sharing Roundtables, [Personal Digital Assistants - Table 17A -17F](#), MLA, May 27,2001.
3. [Midwest Chapter/MLA and the Wisconsin Health Science Library Association](#), October 5-9, 2001, Milwaukee,WI.
4. Stoddard M. [PDAs for Health Care Providers](#). Arizona Health Science Library Web Page.
5. Listservs: [PDA Libraries - Yahoo](#)

GMRLIST and MEDLIB -L. The interest in this topic is illustrated by the fact that many libraries responded to the posting by asking for information.

Nine libraries responded with information regarding PDA use in their institutions. The number

information and provide direction for PDA projects.

It is inevitable that medical libraries will become centers for PDA information, support, publication, education and synchronization for both professionals and patients.

[Group](#) and [LIBRARY -PDAs Listserv: Library Support for Palmtops](#) Mari Stoddard, moderator.

6. Stoddard M [PDA Initiatives in Health Care Libraries](#). Arizona Health Science Library Web Page.

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No - The Check is Not in the Mail!

July - September 2001 no.1

Jeanette Harlow,
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 Chicago, IL
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My colleague and I looked at each other, then back at the librarian standing before us. "What's EFTS?" we said in unison.

It was the spring of 1999. We were standing in the American Hospital Association Resource Center exhibit at the MLA Annual Meeting in Chicago. That was the first time I heard the term "EFTS" (Electronic Fund Transfer System) used in conjunction with document delivery services--but it wasn't to be the last.

Over the next two years the user demand for more flexible and cost effective payment methods for document delivery increased.

Organizations were looking for ways to reduce labor and other costs associated with the billing and payment of transaction-based services.

At the AHA Resource Center, we began to explore options for enhancing the payment process for our users. We decided to investigate the concept of EFTS.

In January 2001, I placed a message on DOCLINE-L, the listserv for DOCLINE users, requesting information from participants in EFTS systems.

All of the responses came from librarians using the EFTS service provided through the National

Network of Libraries of Medicine New England Region (NER), which pioneered the system in 1996, and were overwhelmingly positive.

Coincidentally, the NER had just sent invitations to Resource Libraries not currently involved with EFTS to join the system. While the AHA Resource Center is not a designated Resource Library, we were invited to participate in EFTS--and I immediately accepted!

In a matter of weeks, we had completed the paperwork required to establish the arrangement, installed QuickDoc to facilitate managing the EFTS files, trained staff in the new procedures, and were ready to go. We were the first library to join the EFTS system outside the participating regions (Regions 01, 05, and 08).

We have just completed our second full month in the EFTS system. The system has proven to be flexible, efficient, and cost effective to use.

It works through credits and debits against the deposit accounts maintained by EFTS participants. Once a month, participants in the system upload a file of records for DOCLINE and other EFTS transactions to the EFTS server at the NER. The file is then processed by the server, crediting the lender's account and debiting the borrower's

A printed monthly statement shows each transaction for which there is a credit or debit and other account activity. Net lenders receive a reimbursement check (minus a small service fee) on a quarterly basis.

For the AHA Resource Center, the benefits of participating in the EFTS system include:

- **Fewer invoices to prepare and mail.**
- **Fewer checks to receive and process.**
- **Faster processing time for document delivery requests from EFTS participants.**

We believe that EFTS and our other new payment options--deposit accounts and credit card on file--have helped us achieve our goal of improved service to our users. The NER staff is to be commended for their vision of what can be accomplished when you link technology and collaboration.

I look forward to the day when EFTS capability is available to all libraries, regardless of their location. For more information on EFTS, see <http://nlnmner.uchc.edu/efts/>.

Editor's note: The EFTS system has been made available to Resource Libraries and National Clearinghouses. The system has not yet been made available to hospital

account.

libraries in the GMR.

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GMR Regional Newsletter Archive

E Sources

[*E Sources*](#) is the online newsletter for the GMR. The newsletter name was changed from *3 Sources* to *E Sources* in order to highlight the demise of the print publication and to emphasize the transition to a purely online newsletter.

2001

[July - September 2001 no.1](#)

3 Sources

3 Sources was the name of the regional newsletter for the GMR from March 1983 to May of 2001.

2001

[Saying Goodbye to an Old Friend](#) - February 2001, 19 (1) [PDF](#) (450 kb)

2000

[Electronic Resources](#) - December 2000, 18 (6) [PDF](#) (243 kb)

[NLM, Marketing and DOCLINE: News You Can Use](#) - October 2000, 18 (5) [PDF](#) (554 kb)

[Consortia](#) - August 2000, 18 (4) [PDF](#) (283 kb)

[Make the Most of Your Library's Possibilities](#) - June 2000, 18 (3) [PDF](#) (1106 kb)

[Innovations in Resource Sharing](#) - April 2000, 18 (2) [PDF](#) (235 kb)

[Technology You Can Use](#) - February 2000, 18 (1) [PDF](#) (237 kb)

1999

[Outreach](#) - December 1999, 17 (6) [PDF](#) (225 kb)

[New Directions](#) - October 1999, 17 (5) [PDF](#) (242 kb)

[Consumer Health](#) - August 1999, 17 (4) [PDF](#) (181 kb)

[Proposal Writing: A Skill We All Should Learn](#) - June 1999, 17 (3) [PDF](#) (147 kb)

[Resource Sharing: The Next Generation](#) - April 1999, 17 (2) [PDF](#) (134 kb)

[Making Technology Work For Librarians](#) - February 1999, 17 (1) [PDF](#) (179 kb)

1998

[Networking in the Greater Midwest Region: Health Science Library Consortia and State Library Associations](#) - December 1998, 16 (6) [PDF](#) (126 kb)

[Non-Traditional Alternatives for Consumer Health](#) - October 1998, 16 (5) [PDF](#) (301 kb)

[New Directions for Medical Librarians](#) - August 1998, 16 (4) [PDF](#) (1220 kb)

[Midwest Innovations](#) - June 1998, 16 (3) [PDF](#) (301 kb)

[Resource Sharing in the 21st Century](#) - April 1998, 16 (2) [PDF](#) (183 kb)

[The Skinny on NLM System Reinvention](#) - February, 1998, 16 (1) [PDF](#) (105 kb)

1997

[Reaching Out In the Greater Midwest Region](#) - December 1997, 15 (6) [PDF](#) (108 kb)

[EBM: An Introduction](#) - October 1997, 15 (5) [PDF](#) (233 kb)

[Meetings '97: Professional Growth, Scholarship, Friendship](#) - August 1997, 15 (4) [PDF](#) (131 kb)

[Free MEDLINE Brings Changes to NLM](#) - June 1997, 15 (3) [PDF](#) (96 kb)

[Resource Sharing: New and Improved and the Old Reliable](#) - April 1997, 15 (2) [PDF](#) (97 kb)

[Where The Funds Are](#) - February 1997, 15 (1) [PDF](#) (96 kb)

1996

[Outreach: What's the Network For?](#) - December 1996, 14 (6) [PDF](#) (301 kb)

[Meet Us In ... East Lansing, Bismarck, Columbus, Spearfish, Bloomington](#) - October 1996, 14(5) [PDF](#) (103 kb)

[Internet is Everywhere](#) - August 1996, 14(4) [PDF](#) (216 kb)

[Where Are We Going? The Next Five Years...](#) - June 1996, 14(3) [PDF](#) (138 kb)

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